



# MANAGED IT SERVICES

## WE ELEVATE YOUR TECHNOLOGY, SO YOU CAN ELEVATE YOUR BUSINESS

Whether your data and apps live in the cloud, on-prem, or you have a hybrid environment, you need a Managed IT Services provider who understands your business goals and your operating reality.

IT Weapons can help you manage the complexity of your IT environment, reduce your risk, and avoid downtime. As a business leader, you need meaningful visibility and insight into the performance and security of your information ecosystem.



## A TRUE IT PARTNERSHIP

With true Canadian IT experts and a culture that's driven by client satisfaction, our Managed IT Service provides your business with the following core benefits:

- ✓ Enhanced Business Intelligence and Improved Decision Making through our custom Insight Hub
- ✓ Award Winning and ITIL Certified IT Support Team
- ✓ Client Experience Driven Support
- ✓ 24/7 Advanced System Monitoring
- ✓ Proactive Support and Maintenance
- ✓ SOC 2 Type II Accredited Data Centres and Managed Services Practice
- ✓ 100% Canadian Data Residency
- ✓ Dedicated Advanced Technical Services

**isn't it time  
you felt safe?**



## SAVE YOURSELF FROM THE BURDEN OF DAY-TO-DAY TECHNOLOGY UPKEEP WITH OUR MANAGED IT SERVICES

Today's digital-first business demands always-on and always available connectivity, productivity and security. Your customers expect it. Your team requires it. Let us help ensure your business can do business.

Get peace of mind with a technology partner that makes you feel safe. Trust our team to deliver when it comes to your critical business technology. Our Managed IT Services include:

- ✓ Remote and On-Site Technical Support
- ✓ 24/7 NOC
- ✓ North America-wide Coverage
- ✓ Security Services
- ✓ Microsoft 365 Services and Support
- ✓ Network Management
- ✓ Connectivity and Telco Management
- ✓ Around-The-Clock System Monitoring
- ✓ Public, Private, and Hybrid Cloud Services
- ✓ Secure Cloud Backups and Storage
- ✓ Business Continuity and Disaster Recovery Services
- ✓ Proactive System Maintenance

## IS YOUR BUSINESS FUTURE READY?

Technology is not just about today, but how your organization will continue to grow in an everchanging technology landscape. Can your IT infrastructure support your business goals? Does your team have the tools it needs to succeed? Is your business secure?

As a true technology partner built on trust, IT Weapons will “keep the lights on,” while supporting your business needs with innovative, client experience driven services and solutions.

**APPROACH THE FUTURE  
WITH CONFIDENCE IN YOUR  
IT INFRASTRUCTURE!**

Contact us to learn  
more about IT Weapons  
Managed IT Services